empathetic LEADERSHIP
Write one thing that worries you or makes you anxious about your work...something that you feel you can’t share with many people.
Position Yourself as a LEADER...
Before you have any followers.
Model The Way

■ Your behavior wins you respect.
■ Never ask anyone to do what you are not willing to do yourself.
■ Leaders’ deeds are more important than their words.
■ Words and deeds must be consistent.
■ Exemplary leaders go first.
Inspire a Shared Vision

- Leaders have the desire to make something happen.
- Leaders have the desire to change the way things are.
- Leaders help colleagues realize how the dream (department/project goal) is for the common good.
Challenge the Process

■ Leaders search for opportunities to grow, innovate and improve.

■ No one has ever achieved their personal best simply by keeping things the same.

■ Leaders must recognize and support good ideas—even if it’s not their own.
Enable Others to Act

- Leadership is a team effort.
- Exemplary leaders enable to do good work.
- Leaders engage everyone who must make a project work and those who must live with the results.
Encourage the Heart

- Genuine acts of caring, acts to uplift the spirit, and to propel people forward.
- Show appreciation for colleagues’ contributions.
The Importance of empathy
SYMPATHY: to have compassion for, or feel sorry about, someone else’s sorrow or misfortunes

EMPATHY: understanding or experiencing someone else’s emotions or experiences as if they were your own, or as a shared experience
Correct Word?

- Having also faced serious financial troubles, Caroline had **sympathy** for Donnell over his money woes.
- I have **empathy** for those families who lost their house in the storm. A tornado once destroyed my house.
- Tandee recently lost her mother to cancer, so she felt great **sympathy** for Juan during his chemotherapy.
- Their **sympathy** for the victims led them to donate.
- I was sometimes late to work when I had a new baby, so I was had **empathy** on my employee who was late.
empathetic LEADERSHIP
Empathetic Leader

- Self-awareness
- Communication
- Other-centered
- Non-judgmental
- Kindness
- Unselfish
Nobody cares how much you know, until they know how much you care.

~Theodore Roosevelt
“You can never understand someone unless you understand their point-of-view, climb in that person's skin or stand and walk in that person's shoes.”

~Atticus Finch In Harper Lee's *To Kill A Mockingbird*